

Minutes of the meeting of the Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System held Friday, June 21, 2019 at the hour of 10:00 A.M. at 1950 W. Polk Street, in Conference Room 5301, Chicago, Illinois.

I. Attendance/Call to Order

Chair Gugenheim called the meeting to order.

Present: Chair Ada Mary Gugenheim and Directors Mary Driscoll, RN, MPH; Heather M. Prendergast, MD, MS, MPH; and Layla P. Suleiman Gonzalez, PhD, JD (4)

Directors Mike Koetting, David Ernesto Munar and Mary B. Richardson-Lowry

Patricia Merryweather (Non-Director Member)

Telephonically

Present: Board Chair M. Hill Hammock (ex-officio) and Patrick T. Driscoll, Jr. (Non-Director Member)

Absent: None (0)

Additional attendees and/or presenters were:

Mohammed Abu Realh – Associate Nurse
Executive, Hospital-Based Services
Claudia Fegan, MD – Chief Medical Officer
Trevor Lewis, MD – John H. Stroger, Jr. Hospital
of Cook County
Mark Loafman, MD – Chair, Family and
Community Medicine

John O'Brien, MD – Chair, Department of
Professional Education
Kathleen Pavkov – Associate Nurse Executive,
Ambulatory Services
Kent Ray – Associate General Counsel
Deborah Santana – Secretary to the Board
Ronald Wyatt, MD – Chief Quality Officer

II. Public Speakers

Chair Gugenheim asked the Secretary to call upon the registered public speakers.

The Secretary called upon the following registered public speaker:

1. Kathy Kelly Concerned Citizen
2. George Blakemore Concerned Citizen

III. Report from Chief Quality Officer

A. Regulatory and Accreditation Updates

There were no regulatory and accreditation updates provided.

B. Metrics (Attachment #1)

Dr. Ronald Wyatt, Chief Quality Officer, provided an overview of the metrics. The Committee reviewed and discussed the information.

III. Report from Chief Quality Officer

B. Metrics (continued)

Director Driscoll noted that the data provided on infections was only through March, and is the same information that was presented last month; she commented that this report should include more current information.

C. Patient Experience Update (Attachment #2)

The following individuals provided an overview of the Patient Experience Update: Dr. Wyatt; Dr. John O'Brien, Chair of the Department of Professional Education; and Mohammed Abu Realh, Associate Nurse Executive, Hospital-Based Services. The Committee reviewed and discussed the information.

The Update included information on the following subjects:

- Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey
- Why is it Important?
- Used in Value Based Purchasing
- Stroger Hospital Compared to National (Centers for Medicare and Medicaid Services) Data
- HCAHPS Stroger Hospital (All Surveys)
- Press Ganey Contract
- Press Ganey Surveys
- Ambulatory and Community Health Network of Cook County (ACHN)
- ACHN Mean Scores
- ACHN: Representative Comments
- Provident Hospital
- Provident Hospital: Representative Comments
- Stroger Hospital
- Stroger Hospital: Representative Comments
- High Reliability Organization (HRO) Steering Committee
- Project Description
- Aim Statement
- Expected Outcomes
- HRO Workgroup Activities

D. ACHN Update (Attachment #3)

The following individuals provided an overview of the ACHN Update: Dr. Mark Loafman, Chair, Family and Community Medicine; and Kathleen Pavkov, Associate Nurse Executive, Ambulatory Services. The Committee reviewed and discussed the information.

The Update included information on the following subjects:

- Healthcare Effectiveness Data and Information Set (HEDIS) Metrics
- Population Health and HEDIS Measures

III. Report from Chief Quality Officer

D. ACHN Update (continued)

- Current HEDIS Measure Performance
- Proposed Priority HEDIS Measures for 2019
- Proposed HEDIS Measures by Workgroup
- Quality Improvement Project Charter: Patient Centered Primary Care within a High Reliability Organization
- Diabetes Care and Childhood Immunizations
- Primary Focus Areas for Plan-Do-Study-Act (PDSA) Cycles

Director Richardson-Lawry requested that the Committee carve out time at a future meeting for a detailed discussion on maternal and fetal health.

IV. Action Items

A. Approve appointments and reappointments of Stroger Hospital Department Chair(s) and Division Chair(s)

There were none presented for consideration.

B. Executive Medical Staff (EMS) Committees of Provident Hospital of Cook County and John H. Stroger, Jr. Hospital of Cook County

- i. Receive reports from EMS Presidents
- ii. Approve Medical Staff Appointments/Reappointments/Changes (Attachment #4)

Dr. Trevor Lewis, President of the EMS of John H. Stroger, Jr. Hospital of Cook County, provided his report. He stated that, at the recent EMS meeting, they received presentations from the Departments of Medicine, Radiology and Emergency Medicine. He noted that Dr. Jeff Schaider, Chair of the Department of Emergency Medicine, will be retiring from Cook County Health at the end of the month, so this was his final report to EMS. EMS will be reviewing critical lab values for their next meeting, and he noted that the Joint Conference Committee is expected to meet in July.

Director Suleiman Gonzalez, seconded by Director Driscoll, moved to approve the Medical Staff Appointments/Re-appointments/Changes for John H. Stroger, Jr. Hospital of Cook County. THE MOTION CARRIED UNANIMOUSLY.

Dr. Valerie Hansbrough, President of the EMS of Provident Hospital of Cook County, was unable to attend the meeting. The Committee considered the proposed Provident Hospital medical staff actions presented for their consideration.

Director Driscoll, seconded by Director Prendergast, moved to approve the Medical Staff Appointments/Re-appointments/Changes for Provident Hospital of Cook County. THE MOTION CARRIED UNANIMOUSLY.

IV. Action Items (continued)

C. Minutes of the Quality and Patient Safety Committee Meeting, May 24, 2019

Director Driscoll, seconded by Director Prendergast, moved to accept the Minutes of the Quality and Patient Safety Committee Meeting of May 24, 2019. THE MOTION CARRIED UNANIMOUSLY.

D. Any items listed under Sections IV and V

V. Closed Meeting Items

A. Medical Staff Appointments/Re-appointments/Changes

B. Claims, Litigation and Quality and Patient Safety Matters

C. Matters protected under the federal Patient Safety and Quality Improvement Act of 2005 and the Health Insurance Portability and Accountability Act of 1996

The Committee did not recess into a closed meeting.

VI. Adjourn

As the agenda was exhausted, Chair Gugenheim declared the meeting ADJOURNED.

Respectfully submitted,
Quality and Patient Safety Committee of the
Board of Directors of the
Cook County Health and Hospitals System

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Ada Mary Gugenheim, Chair

Attest:

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Deborah Santana, Secretary

Requests/follow-up:

Follow-up: A request was made for more current data to be presented for infections. Page 2

Follow-up: A request was made for a detailed discussion on maternal and fetal health at a future Committee Meeting. Page 3